

Specific Product Terms

VISITS Store

Version 1.0

Dated: 18th March 2023

1. About these terms and conditions

1.1. These Specific Product Terms

- a. This document is known as 'Specific Product Terms' [SPT], and states the specific terms and conditions under which VISITS agrees to supply the following Products and/or Services to the Customer, and upon which the Customer agrees to procure those Products and/or Services from VISITS
- b. The Products and/or Services too which these Specific Product Terms apply include:
 - i. Products and Services advertised or shown on the VISITS Store.
 - ii. Quotations sent to the Client via the VISITS Store, including Products and Services contained within those Quotations.
- c. These Specific Product Terms form part of the Agreement with the Customer, and should be read in conjunction with the other documents which form part of the Agreement including the MSGA and Dictionary available from our website at <https://visits.com.au/documents> as well as any Statement of Work.

1.2. Definitions

The following additional defined terms are used in this Specific Product Terms:

- N/A

2. Pricing & Payments

2.1. Pricing

- a. Unless specifically stated otherwise, all prices on the Store are quoted excluding Goods and Services Tax (GST). GST will be added to each Tax Invoice.
- b. Prices promoted on the Store are at RRP or SRP until you log in to obtain the discounted pricing as arranged with VISITS. Discounts will be automatically applied for online orders. Percentage discounts promoted on a Product listing are with respect to RRP or SRP. Note some special bid items and some licensing may not be available for online ordering. Please contact your account manager or call 1300 300 979 to order items unavailable online.

2.2. Payments

- a. Where the Customer does not have a Credit Account with VISITS, payment terms for all Products and Services quoted or sold via the Store are CBD (cleared funds before delivery).
- b. Where the Customer has a Credit Account, payments will be in accordance with the terms and conditions contained in the MSGA.

3. Errors and Omissions

3.1. Products

- a. Because of the dynamic nature of this industry (e.g. vendor price changes and other variables beyond our control), prices, promotions, versions and availability advertised are subject to change without prior notice.
- b. All images are for illustrative purposes only. Actual product may differ.
- c. Vendor information published on our Store may contain technical inaccuracies or typographical errors. VISITS makes no representations about the suitability of this information.

4. Legislated Rights

- a. Certain legislation may imply warranties, conditions or guarantees or impose obligations upon VISITS which cannot be excluded, restricted or modified or cannot be excluded, restricted or modified except to a limited extent. These Terms must be read subject to those statutory provisions. If those statutory provisions apply, to the extent to which VISITS is able to do so, its liability will be limited, at its option, to:
 - i. in the case of goods: the replacement of the goods or resupply of equivalent goods; repair of the goods; payment of the cost of replacing the goods or acquiring equivalent goods; or the payment of the cost of having the goods repaired; and
 - ii. in the case of services: the supply of the services again; or the payment of the reasonable cost of having the services supplied again.

5. Vouchers and Certificates

5.1. Coupons

- a. VISITS may issue the Customer Coupons which entitle the Customer to purchase Products on the Store at a discount. Coupons:
 - i. Are only valid to those Customer(s) for which the Coupon was specifically issued;
 - ii. Only redeemable online with VISITS;
 - iii. Cannot be exchanged (wholly or partly) for cash, credit or discount off non-store items;
 - iv. Are shown inclusive of GST;
 - v. Can be cancelled by VISITS at any time without notice or reason;
 - vi. Are subject to any other terms and conditions displayed on, or sent with, the Coupon.